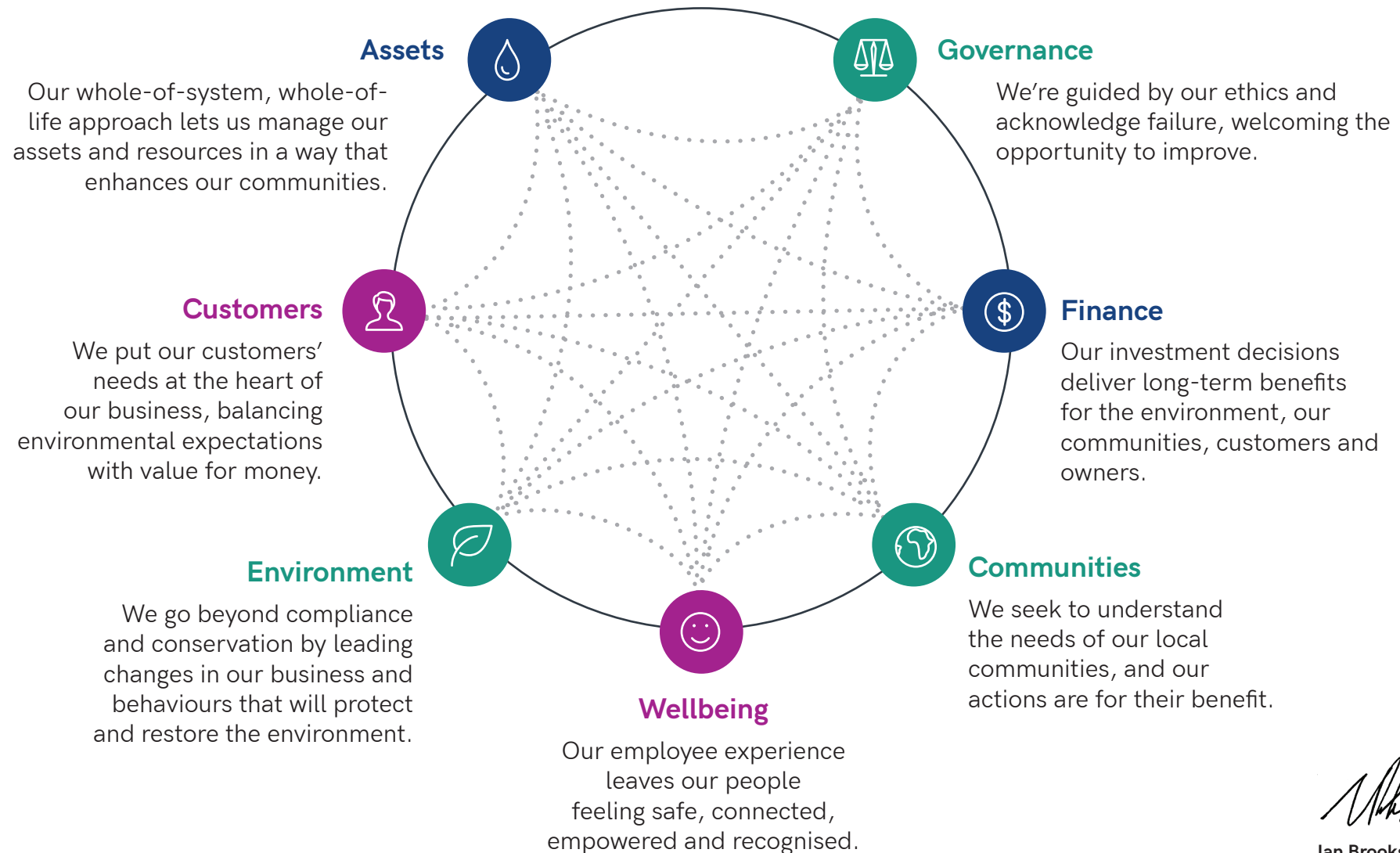


Taking Better Care



Sustainability Principles



Ian Brooksbank
Chief Executive Officer