

Powering Bass Strait islands

New supply enquiry form guide

Please use the information below to assist when completing the New supply enquiry form.

The New supply enquiry form is the first step in the process for establishing a new distribution network connection where there has been no previous network connection.

Important information regarding our privacy policy can be found on [Hydro Tasmania's website](#) or by contacting Hydro Tasmania on 1300 360 441.

This guide provides information on the process for the connection of an electricity supply to Hydro Tasmania's distribution network. You need to complete the form before any investigative work associated with a proposed new connection is undertaken by Hydro Tasmania.

Hydro Tasmania will assess your application and once it has been established that the proposed connection will not have a negative impact on the distribution network, give you a quote outlining the cost and time required to establish your new connection. How long it will take Hydro Tasmania to do this will depend in part on the completeness and accuracy of the information provided by you.

Once your application has been assessed by Hydro Tasmania, you will receive a Letter of Offer. This will outline the cost of your new connection, if you decide to proceed, sign and return it to BSmailbox@hydro.com.au. You will receive an invoice after your signed Letter of Offer has been received by Hydro Tasmania. Work will be scheduled to connect your property to the distribution network after this invoice has been paid.

General instructions

- Sections marked with an asterisk (*) are mandatory fields.
- Date of birth and identification are required for invoicing purposes. This information is not required for business customers.
- Please provide all or as much information as possible.
- If any connection information changes from what was submitted on this form, a new enquiry form will be required.
- If you require further assistance completing this form please call Hydro Tasmania on:
 - Flinders Island Ph (03) 6359 2068
 - King Island Ph (03) 6462 1814

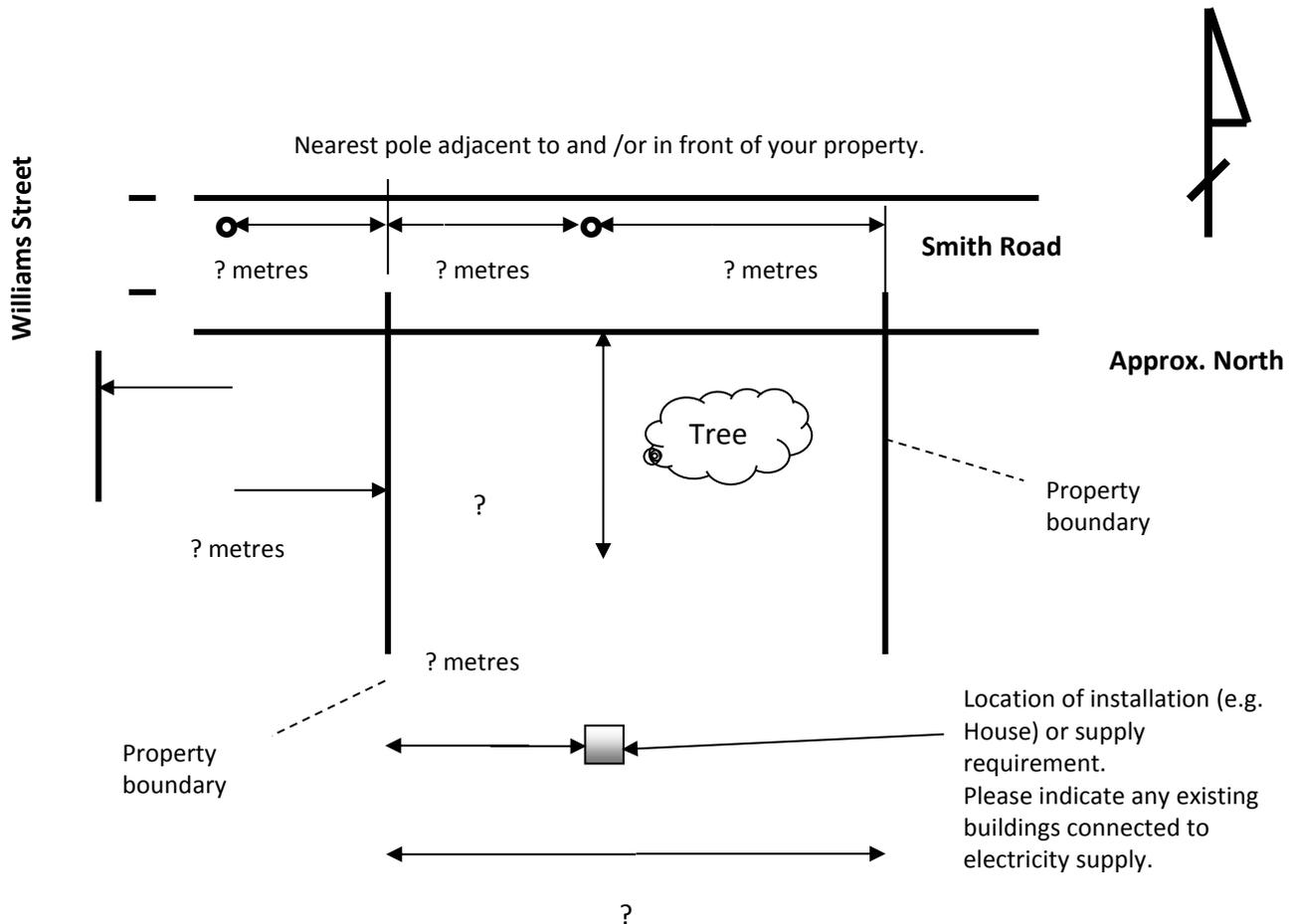
Section 5 – Installation details

Consumption and maximum demand, location and timing requirements and whether there are any disturbing loads within the installation. Disturbing loads include electrical loads that may cause electrical interference on the distribution network and consequently impact on the connection of other customers. e.g. pumps, compressors, variable speed drives, arcing devices, instantaneous hot water systems and power conditioning equipment. Your electrical contractor will be able to assist with this information.

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Section 7 - Example of sketch details requested

The location sketch of your property should provide the details shown in the example below. The correct information will assist Hydro Tasmania to locate your property within the existing electricity distribution system.



Section 8 - Further information

If there are existing objects, e.g. rows of trees, existing buildings, waterways, railway lines, highways, rocky ground, Telstra or other authority's assets which you consider may have an impact on an electricity supply extension to your property, please include details on the sketch. Also, if a new power line is to cross your neighbour's property please indicate if they are likely to grant an easement to cross their land, and provide their contact details if possible.