

Complete GRI indicators 2007-08

★	reported
★	partially or indirectly reported
★	not reported

G3 Profile Disclosures			
<b>Strategy and Analysis</b>			
1.1	Statement from the most senior decision-maker of the organisation (e.g., CEO, chair, or equivalent senior position) about the relevance of sustainability to the organisation and its strategy.	★	Chairman's review Chief Executive's report
			3 5
1.2	Description of key impacts, risks, and opportunities.	★	Chairman's review Chief Executive's report Statement of Corporate Intent
			2-4 8-11 79-80
<b>Organisational Profile</b>			
2.1	Name of the organisation.	★	Hydro Tasmania's profile
			69
2.2	Primary brands, products, and/or services.	★	Hydro Tasmania's profile
			69
2.3	Operational structure of the organisation, including main divisions, operating companies, subsidiaries, and joint ventures.	★	Hydro Tasmania's profile
			70-71
2.4	Location of organisation's headquarters.	★	Hydro Tasmania's profile
			69
2.5	Number of countries where the organisation operates, and names of countries with either major operations or that are specifically relevant to the sustainability issues covered in the report.	★	Hydro Tasmania's profile
			69
2.6	Nature of ownership and legal form.	★	Hydro Tasmania's profile
			70
2.7	Markets served (including geographic breakdown, sectors served, and types of customers/beneficiaries).	★	Hydro Tasmania's profile
			69
2.8	Scale of the reporting organisation, including: * Number of employees; * Net sales (for private sector organisations) or net revenues (for public sector organisations); * Total capitalization broken down in terms of debt and equity; * Quantity of products	★	Hydro Tasmania's profile
			69
2.9	Significant changes during the reporting period regarding size, structure, or ownership including: * The location of, or changes in operations, including facility openings, closings, and expansions; and * Changes in the share capital structure and other c	★	Hydro Tasmania's profile
			69
2.10	Awards received in the reporting period.	★	Hydro Tasmania's profile
			70
<b>Report Parameters</b>			
3.1	Reporting period (e.g., fiscal/calendar year) for information provided.	★	About This Report
			87
3.2	Date of the most recent previous report.	★	About This Report
			87
3.3	Reporting cycle (annual, biennial, etc)	★	About This Report
			87
3.4	Contact point for questions regarding the report or its content	★	About This Report
			88
3.5	Process for defining report content, including: * Determining materiality; * Prioritizing topics within the report; and * Identifying stakeholders the organisation expects to use the report.	★	About This Report
			87
3.6	Boundary of the report (e.g., countries, divisions, subsidiaries, leased facilities, joint ventures, suppliers).	★	About This Report
			87
3.7	State any specific limitations on the scope or boundary of the report.	★	About This Report
			87
3.8	Basis for reporting on joint ventures, subsidiaries, leased facilities, outsourced operations, and other entities that can significantly affect comparability from period to period and/or between organisations.	★	About This Report
			87
3.9	Data measurement techniques and the bases of calculations, including assumptions and techniques underlying estimations applied to the compilation of the Indicators and other information in the report.	★	About This Report
			87
3.10	Explanation of the effect of any re-statements of information provided in earlier reports, and the reasons for such re-statement (e.g. mergers/acquisitions, change of base years/periods, nature of business, measurement methods).	★	About This Report Sustainability scores for 2006-07 adjusted for comparison with 2007-08 GHG emissions final figures for 2006-07
			86 60
			52
3.11	Significant changes from previous reporting periods in the scope, boundary, or measurement methods applied in the report.	★	Carbon status
			52
<b>GRI Content Index</b>			
3.12	Table identifying the location of the Standard Disclosures in the report.	★	GRI Index This complete table
			63
<b>Assurance</b>			
3.13	Policy and current practice with regard to seeking external assurance for the report.	★	Our Sustainability
			59

Governance				
4.1	Governance structure of the organisation, including committees under the highest governance body responsible for specific tasks, such as setting strategy or organisational oversight.	★	The Board Hydro Tasmania's profile	74 69
4.2	Indicate whether the Chair of the highest governance body is also an executive officer (and, if so, their function within the organisation's management and the reasons for this arrangement).	★	The Board	72
4.3	For organisations that have a unitary board structure, state the number of members of the highest governance body that are independent and/or non-executive members. State how the organisation defines 'independent' and 'non-executive'.	★	The Board	72
4.4	Mechanisms for shareholders and employees to provide recommendations or direction to the highest governance body.	★	No formal mechanism for employees to provide direct recommendations to the Board	-
4.5	Linkage between compensation for members of the highest governance body, senior managers, and executives (including departure arrangements), and the organisation's performance (including social and environmental performance).	★	Website - Corporate Governance	<a href="#">Website</a>
4.6	Processes in place for the highest governance body to ensure conflicts of interest are avoided.	★	Website - Corporate Governance	<a href="#">Website</a>
4.7	Process for determining the qualifications and expertise of the members of the highest governance body for guiding the organisation's strategy on economic, environmental, and social topics.	★	Website - Corporate Governance	<a href="#">Website</a>
4.8	Internally developed statements of mission or values, codes of conduct, and principles relevant to economic, environmental, and social performance and the status of their implementation.	★	Website: Corporate Governance policies Our Sustainability Annual Report - mission and values	<a href="#">Website</a> 59 1
4.9	Procedures of the highest governance body for overseeing the organisation's identification and management of economic, environmental, and social performance, including relevant risks and opportunities, and adherence or compliance with internationally agreed standards, codes of conduct, and principles	★	Governance The Board - Board committees	21 74
4.10	Processes for evaluating the highest governance body's own performance, particularly with respect to economic, environmental, and social performance.	★	Governance The Board - Board committees	21 74
Commitment to External Initiatives				
4.11	Explanation of whether and how the precautionary approach or principle is addressed by the organisation.	★	Website: Corporate Governance/Policies. These policies do not explicitly cover the precautionary approach.	<a href="#">Website</a>
4.12	Externally developed economic, environmental, and social charters, principles, or other initiatives to which the organisation subscribes or endorses.	★	Hydro Tasmania's profile - Membership of associations Our Sustainability Climate Change	87 59 50
4.13	Memberships in associations (such as industry associations) and/or national/international advocacy organisations in which the organisation: * Has positions in governance bodies; * Participates in projects or committees; * Provides substantive funding beyond routine membership dues; *Views membership as strategic.	★	Hydro Tasmania's profile - Membership of associations	87
Stakeholder Engagement				
4.14	List of stakeholder groups engaged by the organisation. Examples of stakeholder groups are: * Communities; * Civil society; * Customers; * Shareholders and providers of capital; * Suppliers; and * Employees, other workers, and their trade unions.	★	External Stakeholders	33
4.15	Basis for identification and selection of stakeholders with whom to engage.	★	Our Profile About This Report External Stakeholders	70 87 33
4.16	Approaches to stakeholder engagement, including frequency of engagement by type and by stakeholder group.	★	Employees External Stakeholders - Community engagement and support	25 33
4.17	Key topics and concerns that have been raised through stakeholder engagement, and how the organisation has responded to those key topics and concerns, including through its reporting.	★	About This Report External Stakeholders - Community engagement and support	87 33

G3 Management Approach Disclosures			
EG	Economic	★	Statement of Corporate Intent 78
EN	Environmental	★	About This Report Statement of Corporate Intent Ecosystems and Heritage Assets and Resource Use Environmental Policy and Our Environment pages on the Hydro Tasmania website 78 41 16 <a href="#">Website</a>
			The majority of the human rights indicators are not reported by Hydro Tasmania because it operates primarily in a country strictly regulated for human rights. Currently do not have an approach for employees human rights issues in India. EPAs contains approach on freedom of association and grievances. TALSC agreement on Aboriginal heritage values. 29 46
LA	Labour	★	Careers pages of the Hydro Tasmania website, particularly benefits and safety. <a href="#">Website</a>
	Product Responsibility	★	The majority of the product responsibility indicators are not relevant to Hydro Tasmania. However, where relevant, Hydro Tasmania acts in accordance with its Compliance Policy. <a href="#">Website</a>
PR			Economic Performance - Growth and customers - Consulting 14
SO	Society	★	Hydro Tasmania's Bribery and Corruption, Compliance, Environmental Climate Change <a href="#">Website</a> 33
G3 Performance Indicators			
Economic Performance			
EC1	Economic value generated and distributed, including revenues, operating costs, employee compensation, donations and other community investments, retained earnings, and payments to capital providers and governments. (Core)	★	Economic Performance External Stakeholders - Community engagement and support Financial Report 11 33 91
EC2	Financial implications and other risks and opportunities for the organisation's activities due to climate change. (Core)	★	Climate Change Economic Performance - Long-term business value 48 12
EC3	Coverage of the organisation's defined benefit plan obligations. (Core)	★	Financial Report 91
EC4	Significant financial assistance received from government. (Core)	★	Economic Performance - Long-term business value 12
Market Presence			
EC5	Range of ratios of standard entry level wage compared to local minimum wage at significant locations of operation. (Additional)	★	Not reported. Hydro Tasmania meets legal requirements on local minimum wage. -
EC6	Policy, practices, and proportion of spending on locally-based suppliers at significant locations of operation. (Core)	★	Reported in External Stakeholders - Suppliers and Partners 36
			<a href="#">Website - Procurement Policy</a> <a href="#">Website</a>
EC7	Procedures for local hiring and proportion of senior management hired from the local community at significant locations of operation. (Core)	★	Not reported. Hydro Tasmania has one significant location. -
Indirect Economic Impacts			
EC8	Development and impact of infrastructure investments and services provided primarily for public benefit through commercial, in-kind, or pro bono engagement. (Core)	★	Ecosystems and Heritage - Land management 44
EC9	Understanding and describing significant indirect economic impacts, including the extent of impacts. (Additional)	★	Not reported as data not collected. -
Materials			
EN1	Materials used by weight or volume. (Core)	★	Not reported.
EN2	Percentage of materials used that are recycled input materials. (Core)	★	Not reported. -
Energy			
EN3	Direct energy consumption by primary energy source. (Core)	★	Ecosystems and Heritage - Carbon status. 52
EN4	Indirect energy consumption by primary source. (Core)	★	Ecosystems and Heritage - Carbon status (Energy Use) 51
EN5	Energy saved due to conservation and efficiency improvements. (Additional)	★	Ecosystems and Heritage - Carbon status (Energy Use) 51
EN6	Initiatives to provide energy-efficient or renewable energy based products and services, and reductions in energy requirements as a result of these initiatives.	★	Ecosystems - Carbon status 47
EN7	Initiatives to reduce indirect energy consumption and reductions achieved. (Additional)	★	Ecosystems and Heritage - Carbon status (Energy Use) 47

Water			
EN8	Total water withdrawal by source. (Core)	★	Not reported
EN9	Water sources significantly affected by withdrawal of water. (Additional)	★	Ecosystems and Heritage - Aquatic program Website - Describes the hydro-electric system catchment flows, including <a href="#">Website</a>
EN10	Percentage and total volume of water recycled and reused. (Additional)	★	Not reported. Hydro Tasmania does not recycle or reuse water at this time.
Biodiversity			
EN11	Location and size of land owned, leased, managed in, or adjacent to, protected areas and areas of high biodiversity value outside protected areas. (Core)	★	Not reported as data is not collected.
EN12	Description of significant impacts of activities, products, and services on biodiversity in protected areas and areas of high biodiversity value outside protected areas. (Core)	★	Ecosystems and Heritage - Aquatic program Ecosystems and Heritage - Land management Website - Describes the issues and approaches to management of <a href="#">Website</a>
EN13	Habitats protected or restored. (Additional)	★	Ecosystems and Heritage - Aquatic program Ecosystems and Heritage - Land management
EN14	Strategies, current actions, and future plans for managing impacts on biodiversity. (Additional)	★	Ecosystems and Heritage - Aquatic program - Low lake level impacts Ecosystems and Heritage - Land management
EN15	Number of IUCN Red List species and national conservation list species with habitats in areas affected by operations, by level of extinction risk. (Additional)	★	Not reported
Emissions Effluents & Waste			
EN16	Total direct and indirect greenhouse gas emissions by weight. (Core)	★	Ecosystems and Heritage - Carbon status - Greenhouse gas emissions Climate Change
EN17	Other relevant indirect greenhouse gas emissions by weight. (Core)	★	Ecosystems and Heritage - Carbon status
EN18	Initiatives to reduce greenhouse gas emissions and reductions achieved. (Additional)	★	Ecosystems and Heritage - Carbon status Climate Change
EN19	Emissions of ozone-depleting substances by weight. (Core)	★	Not reported.
EN20	NOx, SOx, and other significant air emissions by type and weight. (Core)	★	Not reported
EN21	Total water discharge by quality and destination. (Core)	★	Not reported
EN22	Total weight of waste by type and disposal method. (Core)	★	Assets and Resource Use - Waste
EN23	Total number and volume of significant spills. (Core)	★	Ecosystems and Heritage - Environment incidents
EN24	Weight of transported, imported, exported, or treated waste deemed hazardous under the terms of the Basel Convention Annex I, II, III, and VIII, and percentage of transported waste shipped internationally. (Additional)	★	Not reported.
EN25	Identity, size, protected status, and biodiversity value of water bodies and related habitats significantly affected by the reporting organisation's discharges of water and runoff. (Additional)	★	Not reported.
Products & Services			
EN26	Initiatives to mitigate environmental impacts of products and services, and extent of impact mitigation. (Core)	★	Ecosystems and Heritage Website - describes the programs and projects underway to mitigate <a href="#">website</a>
EN27	Percentage of products sold and their packaging materials that are reclaimed by category. (Core)	★	Hydro Tasmania sells electricity and Consulting services. These products cannot be reclaimed.
Compliance			
EN28	Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with environmental laws and regulations. (Core)	★	Governance - Compliance - Breaches
Transport			
EN29	Significant environmental impacts of transporting products and other goods and materials used for the organisation's operations, and transporting members of the workforce. (Additional)	★	Ecosystems and Heritage - Environment incidents Ecosystems and Heritage - Carbon status
Overall			
EN30	Total environmental protection expenditures and investments by type. (Additional)	★	Ecosystems and Heritage

Investments & Procurement Practices				
HR1	Percentage and total number of significant investment agreements that include human rights clauses or that have undergone human rights screening. <i>(Core)</i>	★	Not reported. No systems are in place for human rights screening	-
HR2	Percentage of significant suppliers and contractors that have undergone screening on human rights and actions taken. <i>(Core)</i>	★	Not reported. No systems are in place to screen suppliers	-
HR3	Total hours of employee training on policies and procedures concerning aspects of human rights that are relevant to operations, including the percentage of employees trained. <i>(Additional)</i>	★	Not reported, but % of employees who completed EEO training is reported in Employees - Safety, Health and Wellbeing	-
<b>Non-discrimination</b>				
HR4	Total number of incidents of discrimination and actions taken. <i>(Core)</i>	★	Employees - Attraction, capability and retention	29
<b>Freedom of Association &amp; Collective Bargaining</b>				
HR5	Operations identified in which the right to exercise freedom of association and collective bargaining may be at significant risk, and actions taken to support these rights. <i>(Core)</i>	★	Employees - Attraction, capability and retention	29
<b>Child Labour</b>				
HR6	Operations identified as having significant risk for incidents of child labour, and measures taken to contribute to the elimination of child labour. <i>(Core)</i>	★	Not reported. However, Hydro Tasmania adheres to national legislation pertaining to this issue.	-
<b>Forced &amp; Compulsory Labour</b>				
HR7	Operations identified as having significant risk for incidents of forced or compulsory labour, and measures taken to contribute to the elimination of forced or compulsory labour. <i>(Core)</i>	★	Not reported. However, Hydro Tasmania adheres to national legislation pertaining to this issue.	-
<b>Security Practices</b>				
HR8	Percentage of security personnel trained in the organisation's policies or procedures concerning aspects of human rights that are relevant to operations. <i>(Additional)</i>	★	Not reported.	-
<b>Indigenous Rights</b>				
HR9	Total number of incidents of violations involving rights of indigenous people and actions taken. <i>(Additional)</i>	★	Governance - Breaches	22
<b>Employment</b>				
LA1	Total workforce by employment type, employment contract, and region. <i>(Core)</i>	★	Employees	25
LA2	Total number and rate of employee turnover by age group, gender, and region. <i>(Core)</i>	★	Employees	28
LA3	Benefits provided to full-time employees that are not provided to temporary or part-time employees, by major operations. <i>(Additional)</i>	★	Employees - Attraction, capability and retention	26
<b>Labour / Management Relations</b>				
LA4	Percentage of employees covered by collective bargaining agreements. <i>(Core)</i>	★	Employees - Attraction, capability and retention	29
LA5	Minimum notice period(s) regarding significant operational changes, including whether it is specified in collective agreements. <i>(Core)</i>	★	Minimum notice periods are specified in EPA's as 4 week minimum written notice	29
<b>Occupational Health &amp; Safety</b>				
LA6	Percentage of total workforce represented in formal joint management-worker health and safety committees that help monitor and advise on occupational health and safety programs. <i>(Additional)</i>	★	Employees - Safety, health and wellbeing	29
LA7	Rates of injury, occupational diseases, lost days, and absenteeism, and number of work-related fatalities by region. <i>(Core)</i>	★	Employees - Safety, health and wellbeing	30
LA8	Education, training, counselling, prevention, and risk-control programs in place to assist workforce members, their families, or community members regarding serious	★	Employees - Safety, health and wellbeing	29
LA9	Health and safety topics covered in formal agreements with trade unions. <i>(Additional)</i>	★	Not reported.	-
<b>Diversity &amp; Equal Opportunity</b>				
LA10	Average hours of training per year per employee by employee category. <i>(Core)</i>	★	Not reported. Hydro Tasmania currently does not have systems in place to	-
LA11	Programs for skills management and lifelong learning that support the continued employability of employees and assist them in managing career endings. <i>(Additional)</i>	★	Employees - Attraction, capability and retention	26
LA12	Percentage of employees receiving regular performance and career development reviews. <i>(Additional)</i>	★	Employees - Attraction, capability and retention.	-
LA13	Composition of governance bodies and breakdown of employees per category according to gender, age group, minority group membership, and other indicators of diversity. <i>(Core)</i>	★	Employees - Attraction, capability and retention - Social and gender balance	29
LA14	Ratio of basic salary of men to women by employee category. <i>(Core)</i>	★	Not reported. Employment categories, which have a bearing on salary levels and their gender ratios, are reported.	-

<b>Customer Health &amp; Safety</b>				
PR1	Life cycle stages in which health and safety impacts of products and services are assessed for improvement, and percentage of significant products and services categories subject to such procedures. (Core)	★	Not reported. Hydro Tasmania complies with Electricity Supply Standards. Hydro Tasmania sells wholesale electricity, which is covered by the Power Systems Safety Process devised by Hydro Tasmania, Aurora Energy and	-
PR2	Total number of incidents of non-compliance with regulations and voluntary codes concerning health and safety impacts of products and services during their life cycle, by type of outcomes. (Additional)	★	Not reported.	-
<b>Product &amp; Service Labelling</b>				
PR3	Type of product and service information required by procedures, and percentage of	★	Not reported.	-
PR4	Total number of incidents of non-compliance with regulations and voluntary codes concerning product and service information and labelling, by type of outcomes. (Additional)	★	Not reported.	-
PR5	Practices related to customer satisfaction, including results of surveys measuring customer satisfaction. (Additional)	★	Economic Performance - Growth and customers - Consulting	14
<b>Marketing &amp; Communications</b>				
PR6	Programs for adherence to laws, standards, and voluntary codes related to marketing communications, including advertising, promotion, and sponsorship. (Core)	★	Not reported.	-
PR7	Total number of incidents of non-compliance with regulations and voluntary codes concerning marketing communications, including advertising, promotion, and sponsorship by type of outcomes. (Additional)	★	Economic Performance - Growth and customers - Consulting	14
<b>Customer Privacy</b>				
PR8	Total number of substantiated complaints regarding breaches of customer privacy and losses of customer data. (Additional)	★	Not reported. However, compliant with the <i>Personal Information Protection Act 2004</i>	-
<b>Compliance</b>				
PR9	Monetary value of significant fines for non-compliance with laws and regulations concerning the provision and use of products and services. (Core).	★	Governance - Compliance	22
<b>Community</b>				
SO1	Nature, scope, and effectiveness of any programs and practices that assess and manage the impacts of operations on communities, including entering, operating, and exiting. (Core)	★	External Stakeholders Ecosystems and Heritage. Effectiveness of these practices not reported	32 41 -
<b>Corruption</b>				
SO2	Percentage and total number of business units analysed for risks related to corruption. (Core)	★	Economic Performance - Growth and customers - Consulting	21
SO3	Percentage of employees trained in organisation's anti-corruption policies and procedures. (Core)	★	Bribery and Corruption Policy is available on Hydro Tasmania's intranet and all employees are required in their induction to be aware of policies of the organisation.	<a href="#">Website</a>
SO4	Actions taken in response to incidents of corruption. (Core)	★	No incidents of corruption reported. Hydro Tasmania has a Bribery and Corruption Policy.	<a href="#">Website</a>
<b>Public Policy</b>				
SO5	Public policy positions and participation in public policy development and lobbying.	★	External Stakeholders	32
SO6	Total value of financial and in-kind contributions to political parties, politicians, and related institutions by country. (Additional)	★	Hydro Tasmania is subject to the <i>Government Business Enterprises Act 1995</i> and makes no direct or indirect contributions.	-
<b>Anti-competitive Behaviour</b>				
SO7	Total number of legal actions for anti-competitive behaviour, anti-trust, and monopoly practices and their outcomes. (Additional)	★	No legal actions for anti-competitive behaviour, anti-trust and monopoly practices.	-
<b>Compliance</b>				
SO8	Monetary value of significant fines and total number of non-monetary sanctions for non-compliance with laws and regulations. (Core)	★	Governance - Compliance - Breaches (no compliance notices or fines were issued).	22
<b>Electrical Utility Supplementary Section - Economic</b>				
EU1	Installed capacity (MW). (Supplement)	★	Statement of Corporate Intent	78
EU2	Number of residential, industrial and commercial customer accounts. (Supplement)	★	Not reported	-
EU3	Length of transmission and distribution lines by voltage. (Supplement)	★	Not reported. Hydro Tasmania is an electricity generator	-
EU4	Allocation of CO2 emissions permits. (Supplement)	★	Not Reported as Australian Carbon Emissions Scheme not yet	-
EU5	Planning to ensure short and long-term electricity availability and reliability. (Supplement)	★	Asset and Resource Use	16
EU6	Demand-side management programs including residential, commercial and industrial programs. (Supplement)	★	Not reported due market arrangements in Tasmania	-
EU7	Research and development activity aimed at providing reliable and affordable electricity and promoting sustainable development. (Supplement)	★	Economic Performance - Growth and customers	11
EU8	Provisions for decommissioning of nuclear power sites. (Supplement)	★	Not reported. Not relevant to Hydro Tasmania.	-
EU9	Planned capacity (MW) against projected electricity demand over the long-term. (Supplement)	★	Not reported. Function of NEMMCO	-
EU10	Estimated capacity (MW) saved through demand-side management programs. (Supplement)	★	Not reported due market arrangements in Tasmania	-
EU11	Estimated energy (MWh) saved through demand-side management programs, broken down by residential, commercial and industrial customers. (Supplement)	★	Not reported due market arrangements in Tasmania	-
EU12	Average generation efficiency by energy source. (Supplement)	★	Assets and Resource Use	16
EU13	Transmission and distribution efficiency. (Supplement)	★	Not reported. Hydro Tasmania is an electricity generator	-
<b>Electrical Utility Supplementary Section - Environmental</b>				
EU14	Biodiversity of replacement habitats compared to the biodiversity of the areas that are being replaced. (Supplement)	★	Ecosystems and Heritage - Land management Website - describes rehabilitation and replacement of habitats, but	44 <a href="#">website</a>
<b>Electrical Utility Supplementary Section - Employees</b>				
EU15	Processes to ensure retention and renewal of skilled workforce. (Supplement)	★	Employees - Attraction, capability and retention	25
EU16	Total subcontracted workforce. (Supplement)	★	External Stakeholders - Suppliers and partners	36
EU17	Percentage of contractors and subcontractors that have undergone relevant health	★	Not reported.	-
<b>Electrical Utility Supplementary Section - Community</b>				
EU18	Participatory decision making processes with stakeholders and outcomes of engagement. (Supplement)	★	External Stakeholders Ecosystems and Heritage Climate Change.	32 41 47

EU20	Contingency planning measures and disaster/emergency management plan and training programs, and recovery/restoration plans. <i>(Supplement)</i>	★	Assets and Resource Use - Dam safety.	17
EU21	Number of people displaced by new or expansion projects related to generation facilities and transmission lines. <i>(Supplement)</i>	★	Not reported.	-
<b>Electrical Utility Supplementary Section - Community</b>				
EU22	Programs, including those in partnership with government, to improve or maintain access to electricity services.	★	Not reported. Hydro Tasmania is an electricity generator	-
EU23	Practices to address language, cultural, low literacy and disability related barriers to accessing and safely using electricity services. <i>(Supplement)</i>	★	Not reported.	-
EU24	Number of injuries and fatalities to the public involving company assets, including legal judgements, settlements and pending legal cases. <i>(Supplement)</i>	★	Governance - Compliance - Breaches (no compliance notices or fines were issued).	22
EU25	Percentage of population unserved in licensed distribution areas. <i>(Supplement)</i>	★	Not reported. Hydro Tasmania is an electricity generator	-
EU26	Number of residential disconnections for non-payment. <i>(Supplement)</i>	★	Not reported	-
EU27	Power outage frequency. <i>(Supplement)</i>	★	Not reported. Hydro Tasmania is an electricity generator	-
EU28	Average power outage duration. <i>(Supplement)</i>	★	Not reported. Hydro Tasmania is an electricity generator	-
EU29	Average plant availability factor by energy source. <i>(Supplement)</i>	★	Assets and Resource Use - Asset management	19